



Library Noise Management Policy

Our spaces

LIBRARY@MURRAY

Silent Room Silent study

Open floors Hushed study

LIBRARY@PASTEUR

Open floors here do not have a designated noise level; please be mindful of volume and use the spaces in a way conducive to academic study

ST PETER'S LIBRARY

Catherine Cookson Room Silent study

Open floors here do not have a designated noise level; please be mindful of volume and use the spaces in a way conducive to academic study

LIBRARY@DAVIDGOLDMAN

Open floors here do not have a designated noise level; please be mindful of volume and use the spaces in a way conducive to academic study

In each of our spaces, we have bookable study rooms and booths which can be used for small group and individual study. Book these online at go.sunderland.ac.uk/studyspaces

Our expectations of you

- Choose a space that suits the way you plan to study; this may vary from day to day.
- Let us know if others are disturbing you; use our online live chat so we can discreetly intervene.
- Respect each other & our staff, who work hard to maintain a conducive study environment.

During staffed helpdesk hours

- Library staff will monitor noise levels throughout our spaces as much as reasonably possible.
- We will help direct individuals to other spaces if their noise level is not appropriate for the current space.
- We will work with individuals & their Faculty if inappropriate noise levels persist.

When Library staff are not here

- To address any problems, contact University Security (0191 515 2028). If you want to remain anonymous, please let Security staff know this.
- If you want to provide feedback on your experience, send us an email; we will pick up your comments the next working day during staffed hours & take appropriate action.

We shape our services around you. Let us know how this policy is helping you in your studies.

Visit librarytalk.sunderland.ac.uk to share your feedback with us via email or live chat.